**Professional Summary**

* + **ISTQB certified and agile scrum certified IT** **Quality Engineering manager** with a unique blend of deep technology understanding paired with more than **12 years of experience in managing and delivering Quality Engineering at scale**
  + Highly experienced in **IT consulting, Quality Engineering Roadmap, Finance Transformation, Legacy Modernization, enterprise transformations, custom and packaged software implementations, Enterprise Architecture and IT governance**
  + As an QE manager provided **End to End testing strategy and roadmap to a large Insurance Client to Modernize its business across Life, Health, Underwriting and Annuity Operations**
  + Deep expertise in handling large scale migration projects and have strong knowledge of testing ETL processes
  + Successfully led and delivered end to end testing for a cloud migration program to transitioning the administration and servicing of book of business of **~73,000 variable annuities with $17.8B in Assets from on-prem to AWS cloud**
  + Strong understanding & implementation of **V-Model and Agile testing methodology**. Strong working experience on End-to-End project development from requirements gathering to maintenance.
  + Led the team to develop the strategy/roadmap and implement the new lines of business, Led the team to design and execute their Omni-channel customer engagement strategy
  + Extensive experience **with IT program management, IT operations, IT strategic planning/budgeting and Quality Engineering.**
  + Ability to build, mentor and retain high performance teams by hiring, developing and motivating skilled professionals.
  + Specialization in large-scale **Agile delivery with CSM Certification**, led multiple successful implementations of **large-scale Agile projects with large offshore delivery component** for F500 companies; experience with continuous integration/delivery and test-driven development
  + Developed roadmaps and Implementation strategy for clients to embrace **cognitive solutions** to achieve radical automations, delivering significant savings by reducing manual efforts, inaccuracies and process inefficiencies
  + Led the team to develop the proposal and strategy to help clients with **transformative journey to Cloud**
  + Received several appreciation and applause awards during my IT tenure.

**Professional Experience**

**Role: Sr. Consultant**

**Company:** Deloitte Consulting

**Duration:** Sep2014-Current

**Responsibilities:**

* + Led the team to provide test strategy and roadmap to a large Insurance client to modernize its business, including Life, Health, Annuity operations and Finance Operations
    - Managed the **Enterprise Data Management Workstream**
    - Led the team to modernize the **Finance and Underwriting platform**
    - Led multiple initiatives to **Modernize the Core Admin system** and migrate multiple admin systems into one consolidated system
  + Successfully led and delivered end to end testing for a cloud migration program to transitioning the ALIP Policy Administration system from on-prem to cloud.
  + As a Deloitte Relationship owner built strategic partnership with Key client stakeholders to enable Cost Savings, Efficiency Roadmap and assisting in a holistic strategic plan
  + As an ETL testing leader developed the self-service data validation tool using python to **automate the testing of Data lake, data warehouse** and business extracts
  + Define and manage the QA scope for various projects focusing on Effort estimation, test strategy and Resource planning for all testing phases in a release.
  + Define functional requirements of changes due Mandates or new projects impacting the application flow.
  + Establish forecast planning, SIT/UAT approach and timelines for various releases to line up resources accordingly
  + Highlight risk and mitigation plan driving each project to closure, ensuring all system requirements/functionalities are met.
  + Work on end to end application flow ensuring system integration testing is happening as per the entry/exit criteria.
  + Executive status report to drive Intelligent decision making and bring transparency into the testing status
  + Provided client services for Quality Engineering Strategy and Roadmap, Information Management Strategy services, Analytics Strategy and Roadmap, Business Process Re-engineering
  + Delivered solutions based on disruptive technologies using **AI, RPA, and cloud-based applications**

**Role: Sr. Analyst**

**Company:** Accenture

**Duration:** Jun2008-Sept2014

**Responsibilities:**

* + Delivered **End to End Test Strategy design, Test plan, Effort estimation and Resource planning** for the large-scale complex Projects
  + Create Functional and Regression Test Plans for every release with details of iterations, build schedules, available features, No of TC’s in each iterations and resources available.
  + Managed Development and QA team throughout the Dashboards/Reports creation and testing phase and ensured a quality product is delivered to the client
  + Established forecast planning, UAT approach and timelines for the final release.
  + Functional SME for Eligibility Determination, Enrollment, Plan Benefits and Billing for applications such as Plan Management, Agent Portal, Shop and Batches teams across locations.
  + Manage and guide teams during test preparation, test execution and defect management.
  + Daily Client calls for tracking status, blockers if any and functional inputs whatever necessary.
  + QA lead for all testing activities, responsible for all open items and working closely to track each feature/deliverable to closure.
  + Functional SME for all requirements and design changes, actively participated during JAD sessions and client design meetings.

**Core Competencies**

|  |  |  |
| --- | --- | --- |
| IT Strategic Planning | Program/Project management | IT Business solutions |
| Quality Engineering – ISTQB certified | Team Leadership | AGILE – CSM Certified |
| Manual/Automation Test | Client and Vendor Relations | Legacy Modernization |
| Finance Modernization | Reports/Tableau/SaaS BI | SDLC |
| IT Consulting | ALIP Policy Admin System | DevOps |
| Onsite/Offshore Model | Systems Integrations | Healthcare/Finance/Insurance |
| Informatica/DataStage | ETL/DWH Testing | Microsoft SQL server |
| HP Quality Center | qTest | JIRA |
| ORACLE | DB2 |  |

**Education**

* Executive Global Business Management [Indian Institute of Management, Calcutta]
* BTech in Computer Science and engineering [Sikkim Manipal Institute of Technology]

**Certification**

* Certified Scrum Master [CSM]
* ISTQB Certified [ Foundation and Advanced]